

Transportation

TRANSPORTATION ASSISTANCE

The Charlotte Area Transit System (CATS) is managed by the Public Transit Department. The Department maintains a dual focus, managing and continually improving day-to-day operations of the City's transit services while moving swiftly ahead with planning for a regional transit system which will include bus rapid transit, light rail, commuter rail, and expanded bus service within a six-county area. An integral element of this effort is proactive participation in virtually every facet of land use and development planning in Mecklenburg County. It is CATS' philosophy that the transit system should and can share the responsibility for improving the quality of life throughout the Charlotte region by helping to create a community in which public transportation, and its impact on social and economic development, benefits both riders and non-riders.

Charlotte Area Transit System

600 E. 4th St., Charlotte, NC 28202-2858

Feel free to contact CATS at any of the following telephone numbers.

704-336-RIDE or 866-779-CATS - CATS Bus,

Vanpool and Carpool Information

* Speak with a Transit Customer Service Representative

Monday through Friday from 6am to 6:30pm

* Our interactive information expert, 7 days a week, 24 hours a day.

704-336-7902 CATS Administrative Offices

704-336-5051 CATS TDD

704-336-3159 Charlotte Transportation Center (CTC)

704-336-2637 Special Transportation For People With Disabilities

CATS currently serves Mecklenburg County, including the City of Charlotte and the six suburban towns surrounding Charlotte: Davidson, Huntersville, and Cornelius to the north; and Matthews, Pineville and Mint Hill to the south. CATS also currently provides service to the City of Concord in Cabarrus County, the City of Gastonia in Gaston County, the Town of Mooresville in Iredell County and the Town of Rock Hill in York County, South Carolina. A transit link with Union County is also envisioned. Transit and paratransit services include bus and vanpool transportation. Transit planning now ongoing included development of five transit corridors originating in the Center City, and carrying passengers to every corner of Mecklenburg County as well as into adjacent counties.

A Light Rail Transit system is already approved for the South Corridor, from Charlotte to Pineville. Four other major traffic corridors are being studied, as well as the Center City itself, the termination point of all five corridors. The North Corridor, from the City of Charlotte to Mooresville, has been tentatively designated as the second transit corridor to be developed; and decisions as to alignment and mode will be made for that Corridor as well as for the West, Northeast and Southwest Corridors during FY2002.

Special Transportation Service

CATS' goal is to serve all citizens of the region including those with special needs. Special Transportation Service (STS) provides door-to-door transit services within Charlotte's City limits, including the towns of Matthews & Pineville, for individuals with disabilities certified as eligible according to the Americans with Disabilities Act (ADA).

STS operates Monday through Friday from 4:45 a.m. until 2:00 a.m. On Saturdays, STS operates from 5:00 a.m. until 2:00 a.m., and on Sundays and Holidays the hours are 5:15 a.m. until 2:00 a.m. The STS fleet is equipped with ramps or electric lifts to accommodate wheelchairs and scooters.

ANSON COUNTY

Anson County Transportation System

Hwy 74 West Wadesboro, N.C. 28170

T 704 694 2596

CLEVELAND

Transportation Administration of Cleveland County, Inc.

952 Airport Road, Shelby, NC 28151

T 704 482 6465

Customer Service @tacc.cc

Administration@tacc.cc

Emergency Medical Services

First Floor, Law Enforcement Ctr

100 Justice Pl., Shelby, NC 28150

T 704 484 4984

CABARRUS

Cabarrus County Transportation System

Randy Bass - Transportation Director

T 704 920 2921

crbass@cabarruscounty.us

The Rider Transit System - Concord/Kannapolis

T 704 920 7433

info@ckrider.com

North Carolina's Amtrak

T 800 USA RAIL (open 24 hours)

CLEVELAND

Cleveland County Transit

952 Airport Rd., Shelby NC 28151

T 704 482 2311

Transportation Administration of Cleveland County

952 Airport Rd., Shelby NC 28151

T 704 482 6704

GASTON

Gaston County ACCESS

T 704 866 3207

Gastonia Transit and Paratransit

P.O. Box 1748 Gastonia, NC 28053-1748

T 704 866 6855

IREDELL

Iredell County Government Center

200 S. Center St., Statesville, NC 28677

T 704 878 3000

Iredell County Area Transit System (ICATS)

Brenda Boykins

T 704 873 9393

mdavenport@co.iredell.nc.us

Reliable & Direct Transportation

PO Box 201, Mooresville, NC 28115

T 704 664 2025

rdtransportation.com

LINCOLN

Lincoln County Transportation

Karen Leonhardt - Senior Services Director

T 704 732 9053

kleonhardt@lincolncounty.org

MECKLENBURG

A-1 Wheelchair Patient Transport, Inc

1121 Hawthorne Ln., Charlotte, NC

T 704 333 9741

Affordable Shuttle & Transportation Service

T 704 493 1589

AmeriCare Transportation

8539 Monroe Rd., Charlotte, NC

T 704 532 1988

Transportation (continued)

Bee Line Transportation

5736 N Tryon St., Charlotte, NC
T 704 921 6800

Crown Cab, Inc.

1541 Saint George St., Charlotte, NC 28205
T 704 334 6666

Destiny Transportation

1373 E Morehead St., Charlotte, NC 28204
T 704 444 9984

Dunson Transportation

515 Austin Dr., Charlotte, NC
T 704 494 3222

E-Z Rider Taxi

5320 Old Pineville Rd., Charlotte, NC
T 704 522 3552

First Charter Transportation

6910 Karnak Ct., Charlotte, NC 28216
T 704 299 8974

Five Star Wheelchair Transport

T 704 422 1594

Grace & Mercy Private Transportation

T 704 293 6311

Hoover Transportation

4531 Chesapeake Dr., Charlotte, NC
T 704 391 8595

James White Special Transportation

5736 N Tryon St., Charlotte, NC
T 704 599 8820 704 599 9007

National Special Transportation

312 W Trade St., Charlotte, NC
T 703 372 1991

Prestige Wheelchair Transportation

3504 N Tryon St., Charlotte, NC
T 704 332 3939

Southeast Transportation Wheelchair Transport

T 704 564 2436

Springs Special Transportation

2710 Olde Whitehall Rd., Charlotte, NC
T 704 522 6288

Terry Holmes

5239 Magnolia Tree Ln., Charlotte, NC
T 704 568 6051

Withers Transportation

4516 Randolph Rd., Charlotte, NC
T 704 377 3263

Medical Emergency Transportation

ACLS Advanced Air Ambulance
T 800 633 3590

Air Amulance

MedCenter Air, Charlotte, NC
T 800 421 9195

Mecklenburg Emergency Medical Services

4525 Statesville Rd., Charlotte, NC
T 704 943 6000

ROWAN

Helping Hands Specialized Transportation

255 Country Ridge Rd., Rockwell, NC 28138
T 704 855 5485

Quality Transportation Non-emergency Ambulance

P.O. Box 598, Granite Quarry, NC 28072
T 704 279 6920

Reserve-A-Ride

726 N. Main St., Salisbury, NC 28144
T 704 638 9425

Rowan County Department of Emergency Services

2727-E Old Concord Rd., Salisbury, North Carolina 28146
T 704 216 8900 F 704 216 8921

ROWAN INDIVIDUAL TRANSPORTATION ASSISTANCE (RITA)

Who is eligible to use the RITA service?

- Seniors 60 years of age and older
- Individuals with Disabilities
- Rural General Public passengers of any age

Who do I call to get RITA transportation services?

Senior Services Department 704 216 7700

Who do I call to make a Trip Reservation?

Rowan Transit System [RTS] 704 636 1144

Salisbury Transit System:

Salisbury Transit 704 638 5252

Salisbury Para-Transit:

T 704 638 8645

Rowan Department of Social Services Medicaid Transport

T 704 638 5252

STANLY

OASIS

172 N Second St., Albemarle, NC 28001
T 704 983 6483

UNION

Barb's Specialty Transportation

T 704 621 6902

Union County Transportation

610 Patton Ave., Monroe, NC 28110
T 704 283 3713

AnnetteSullivan@co.union.nc.us

LANCASTER COUNTY, SC

AmbuStar

T 1 877 941 7827

FLX-Ride

2514 Sumter St., Columbia, SC 29201
T 803 771

www.flx-ride.com

SCUSA Transportation

1000 15 N 1st St., Albemarle, NC 28001
T 704 986 3790

Senior Services Department

283 N 3rd St., Albemarle NC 28001
T 704 986 3769

YORK COUNTY, SC

AmbuStar

T 1 877 941 7827

Clover Senior Center

224 Church St., Clover, SC 29710
T 803 222 9286

Lockhart Senior Center

South Fourth St., Lockhart, SC 29364
T 803 545 6863

Rock Hill Center/Adult Day Care Center

14 North Congress St., York, SC 29745
T 803 684 6115

York County Council on Aging

Rock Hill Senior Citizens Cntr
150 Johnston St., Rock Hill, SC
T 803 327 6694