

Adult Protective Services

Disabled adults are vulnerable to abuse, neglect, and exploitation. County departments of social services receive and evaluate reports to determine whether disabled adults are in need of protective services and what services are needed (as required by Article 6, Chapter 108A of the North Carolina General Statutes). If you have a concern that an elderly or disabled adult is being exploited, abused or neglected, call your county Department of Social Services office.

County agencies protect adults by:

- Receiving reports and evaluating the need for protective services
- Planning and counseling with the disabled adult, the family or caregiver to identify, remedy, and prevent problems which

NC DHHS- Division of Social Services

Albemarle Building 8th Floor
325 N Salisbury St., Raleigh, NC 27601
dssweb@ncmail.net
T 919 733 3055
F 919 733 9386 CARE-LINE
800 662 7030 (Voice/Spanish)
877 452 2514 or 919 733 4851 (TTY Dedicated)

Nation Committee for Prevention of Elder Abuse

1101 Vermont Ave, NW, Ste 1001, Washington, DC 20002
T 202 682 4140
www.preventelderabuse.org

US Federal Government Elder Abuse Prevention

Administration on Aging National Center on Elder Abuse
1201 15th St, NW, Ste 350, Washington, DC 20005
T 202 298 2568
www.aoa.dhhs.gov

ANSON

Department of Social Services

118 N Washington St
Wadesboro, NC 28170
T 704 694 9351

CABARRUS

Department of Social Services

1303 S. Cannon Blvd, Kannapolis, NC 28083
T 704 920 1400

CLEVELAND

Department of Social Services

130 South Post Rd, Shelby, NC 28150
T 704 487 0661
Emergency Phone: 704 484 4822

GASTON

Department of Social Services

330 N. Marietta St., Gastonia, NC 28052
T 704 862 7540
Emergency Phone: 704 862 7540

IREDELL

Department of Social Services

549 Eastside Dr., Statesville, NC 28625
T 704 873 5631

result in abuse, neglect, or exploitation.

- Reporting evidence of mistreatment to the District Attorney and various regulatory agencies when appropriate
- Initiating court action as necessary to protect the adult
- Mobilizing essential services on behalf of the disabled adult



Disabled adults or disabled emancipated minors present in North Carolina who are reported to be abused, neglected, or exploited and in need of protective services are eligible to receive this service without regard to income.

LANCASTER COUNTY, SC

Catawba Area Agency on Aging

2051 Ebenezer Rd Suite B Rock Hill, SC 29732
T 803 329 9670
www.catawba-aging.com

Department of Social Services

1837 Pageland Hwy., Lancaster, SC 29720
T 803 286 6914

LINCOLN

Department of Social Services

1136 E. Main St, Lincolnton, NC 28093
T 704 732 0738

MECKLENBURG

Department of Social Services

Wallace H. Kuralt Centre
301 Billingsley Rd., Charlotte, NC 28211
<http://www.charmeck.org/Departments/DSS/Home.htm>
T 704 336 3150
Emergency Phone: 704 336 2273

ROWAN

Department of Social Services

1236 West Innes St., Salisbury, NC 28144
T 704 216 8330

STANLY

Department of Social Services

1000 N First St, Ste 2
Albemarle, NC 28001
T 704 982 6100

UNION

Department of Social Services

1212 West Roosevelt Blvd., Monroe, NC 28110
T 704 296 4300
<http://co.union.nc.us/social.htm>
Emergency Phone: 704 289 1591

YORK COUNTY, SC

Catawba Area Agency on Aging

2051 Ebenezer Rd, Ste B, Rock Hill, SC 29732
T 800 662 8330 or 803 329 9670
www.catawbaaaa@catawba-aging.com

Department of Social Services

18 W. Liberty St., York, SC 29745
T 803 684 2315
ystewart@dss.state.sc.us