

Nursing Homes

DEFINITION

Nursing Facilities (NF), often called Nursing Homes, provide extensive and professional medical care to people of all ages.

Admissions to Nursing Homes begin with those who need rehabilitation from an accident or illness resulting in damage to speech, ability to perform activities of daily living, walking, speech, etc. Resident who has at least a three day hospital stay prior to entering the nursing facility may qualify for Medicare coverage. It is important to communicate your wishes about short term and long term stays when you are working with the Admissions staff. However, there are certain rights that protect consumers from being discharged from NF beds that may apply, be sure to contact the Regional Ombudsman Program if you have questions or concerns.

The Center for Medicare and Medicaid Services has a free *Guide to Choosing a Nursing Home*. Contact them at www.medicare.gov or 1-800-633-4227 (1-800 MEDICARE). CMS also maintains the NURSING HOME COMPARE information on all certified nursing facilities in the United States. This website has a comprehensive review of the home's track record, staffing patterns, complaint

Nursing Home Complaint Line - 800 624 3004

reviews, and performance on quality indicators such as treatment of pain, pressure sores, and use of restraints. Nursing home beds are also found in combination homes that offer assisted living as part of their campus and in Life Care and/or Continuing Care Retirement Communities. Costs and services will vary. An Adult Care Home IS NOT A NURSING HOME even if they have a staff nurse on duty 24 hours per day.

Many nursing homes have special units to care for:

- Residents who are acutely ill.
- Residents who can benefit from rehabilitation.
- Residents who are younger than the average resident (under 50).
- Residents with Alzheimer's Disease or another dementing illness.

Nursing Homes are licensed by the state and certified for participation in the federal reimbursement programs of Medicare and Medicaid by the Federal Governments. There are very few homes that are not certified.

Financial Considerations:

COST

The cost of nursing home care varies; however, most facilities charging from \$3,000 to \$6,500 a month. This cost covers around-the-clock care by professionally licensed and trained staff, room and board. Some therapies require additional charges. Depending on your pay source, there may be fees for laundry, haircuts, personal items and supplies. Prescriptions are not covered in the monthly charges, but may be covered by Medicare D prescription drug program.

The admission contract is an important document that indicates costs and responsibilities of the resident to ensure payments to the facility in exchange for services.

- Request a copy of the contract prior to admission to review the language and prepare questions.
- Keep a copy of the signed contract on hand.
- Facilities are obligated to make sure that residents and their representatives understand their rights, the language of the contract, the programs available to cover services and the limits of these programs.
- Facilities may not require a "responsible party" to co-sign the contract unless that person has legal authority to handle the resident's financial affairs.
- If a resident has been declared legally incompetent, a guardian or Power of Attorney will have to sign all of the necessary papers for admittance.

Medicare is a federal health insurance program available to older and disabled persons.

- The Medicare nursing home benefit is limited to residents admitted to skilled beds in a certified nursing facility - and

then only following a three-day stay in a hospital and ONLY if Medicare requirements are met.

- The physician must determine that skilled nursing care is needed.
- If eligible, Medicare pays 100% of the cost the first twenty days. The resident pays a co-payment, which could be covered by supplemental insurance or Medicaid, beginning on day twenty-one up to day one hundred, and Medicare pays the remaining approved daily medical expenses. **THERE IS NO GUARANTEE THAT MEDICARE WILL PAY AT ALL!** You have a right to appeal the Medicare denial. Contact Medicare directly to learn more about these rights.

Medicaid is a State and Federal program that will pay most nursing home costs for people with limited income and assets. Eligibility varies by State. Medicaid will pay only for nursing home care provided in a facility certified by the government to provide service to Medicaid recipients. If you have questions about Medicaid eligibility, the CARE-LINE (1-800-662-7030) operator can connect you with the Medicaid Eligibility Unit in the North Carolina Division of Medical Assistance.

<http://www.dhhs.state.nc.us/dma>

- The resident pays the facility a "patient liability" payment based on their income. The amount is set by the County Department of Social Services.
- Residents eligible for Medicaid will receive a small Personal Needs Allowance to purchase personal items.
- Residents who are private pay may not be discharged from a facility certified to receive Medicaid simply because he or she becomes eligible for Medicaid to cover the daily rate.

Veterans may also be eligible for assistance from the Veteran's Administration. The State Veterans Service offices are in Winston-Salem, 1-336-725-8781, or call the federal U.S. Dept. of Veteran's Affairs Regional Office 1-800-827-1000.

SC State Veterans Service Office 1-800 827-1000, 1810 Assembly St., Columbia, SC 29201

Nursing Homes (continued)

ANSON

Heritage Hills

2051 Country Club Rd., Wadesboro, NC 28170
 T 704 694 4106
 #B-95/PP/MCR/MCD/VA

Lillie Bennett Nursing Center

500 Morven Rd., Wadesboro, NC 28170
 T 704 695 3301
 #B-95/PP/MCR/MCD/VA

CABARRUS

Avante At Concord

515 Lake Concord Rd., Concord, NC 28025
 T 704 784 4494
 #B-120/PP/MCR/MCD

Brian Center Health & Retirement

250 Bishop Lane, Concord, NC 28025
 T 704 788 6400
 #B-90/PP/MCR/MCD/VA

Five Oaks Manor

413 Winecoff School Rd., Concord, NC 28027
 T 704 788 2131
 #B-160/PP/MCR/MCD/VA

The Gardens of Taylor Glen

3700 Taylor Glen Ln., Concord, NC 28027
 T 704 788 6510
 #B-24/PP

The Heritage At Town Center

6300 Roberta Rd., Harrisburg, NC 28075
 T 704 455 5553
 #B-70/PP/MCR/MCD

Transitional Health Service Of Kannapolis

1810 Concord Lake Rd., Kannapolis, NC 28082
 T 704 933 3781
 #B-107/PP/MCR/MCD

Universal Health Care & Rehab

430 Brookwood Ave NE, Concord, NC 28025
 T 704 788 4115
 #B-120/PP/MCR/MCD

CLEVELAND

Cleveland Pines Nursing Center

1404 N Lafayette St., Shelby, NC 28150
 T 704 480 0128
 #B-28/PP/MCR/MCD

Century Care Of Shelby

1101 North Morgan St., Shelby, NC 28150
 T 704 482 5396
 #B-100/PP/MCR/MCD

White Oak Manor

401 N Morgan St., Shelby, NC 28150
 T 704 482 7326
 #B-160/PP/MCR/MCD
 716 Sipes St., Kings Mtn, NC 28086
 T 704 739 8132
 #B-154/MCR/MCD

GASTON COUNTY

Alexandria Place

1770 Oak Hollow Rd., Gastonia, NC 28054
 T 704 853 8175
 #B-60/PP/MCR/MCD

Belaire Health Care Center

2065 Lyon St., Gastonia, NC 28052
 T 704 867 7300
 #B-80/PP/MCR/MCD

Brian Center Health & Rehab

969 Cox Rd., Gastonia, NC 28054
 T 704 866 8596
 #B-162/PP/MCR/MCD/VA

Carolina Care Center

111 Harrilson St., Cherryville, NC 28021
 T 704 435 4161
 #B-107/PP/MCR/MCD

Century Care Of Cherryville

700 Self St., Cherryville, NC 28021
 T 704 435 6029
 #B-54/PP/MCR/MCD/VA

Century Care Of Gastonia

2780 X-Ray Dr., Gastonia, NC 28054
 T 704 861 0981
 #B-120/PP/MCR/MCD

Courtland Terrace

2300 Aberdeen Blvd., Gastonia, NC 28054
 T 704 834 4800
 #B-77/PP/MCR/MCD

Meadowwood Nursing Center

4414 Wilkinson Blvd., Gastonia, NC 28056
 T 704 824 5550
 #B-50/PP/MCR/MCD

Rehab And Health Center Of Gastonia

416 N Highland St., Gastonia, NC 28052
 T 704 864 0371
 www.kindredhealthcare.com
 #B-118/PP/MCR/MCD

Stanley Total Living Center

514 Old Mount Holly Rd., Stanley, NC 28164
 T 704 263 1986
 #B-106/PP/MCR/MCD

IREDELL

Autumn Care Of Statesville

2001 Vanhaven Drive, Statesville, NC 28677
 T 704 883 9700
 #B-100/PP/MCR/MCD/VA

Brian Center Health & Rehabilitation/Statesville

520 Valley St., Statesville, NC 28677
 T 704 873 0517
 #B-147/PP/MCR/MCD/VA

Brian Center Health And Retirement

752 E Center Ave., Mooresville, NC 28115
 T 704 663 3448
 #B-131/PP/MCR/MCD/VA

Nursing Homes (continued)

Maple Leaf Health Care

2640 Davie Ave., Statesville, NC 28625
 T 704 871 0705
 #B-94/PP/MCR/MCD/VA

Mooresville Center

550 Glenwood Dr., Mooresville, NC 28115
 T 704 664 7494
 #B-130/PP/MCR/MCD

LINCOLN

Brian Center Health & Retirement

515 S Generals Blvd., Lincolnton, NC 28093
 T 704 735 8065
 #B-117/PP/MCR/MCD/VA

Cardinal Healthcare And Rehab

931 N Aspen St., Lincolnton, NC 28092
 T 704 732 7055
 #B-63/PP/MCR/MCD

Lincoln Nursing Center Inc

1410 East Gaston St., Lincolnton, NC 28092
 T 704 732 1138
 www.kindredhealthcare.com
 #B-120/PP/MCR/MCD/VA

MECKLENBURG

Asbury at Aldersgate

3800 Shamrock Dr., Charlotte, NC 28215
 T 704 532 7000
 #B-100/PP

Avante at Charlotte

4801 Randolph Rd., Charlotte, NC 28211
 T 704 364 8363
 #B-100/PP/MCR/MCD

Brian Center Health & Rehab

5939 Reddman Rd., Charlotte, NC 28212
 T 704 563 6862
 #B-120/PP/MCR/MCD/VA

Brian Center Nursing Care

2727 Shamrock Dr., Charlotte, NC 28205
 T 704 563 0886
 #B-100/PP/MCR/MCD

Britthaven Of Charlotte

9200 Glenwater Dr., Charlotte, NC 28262
 T 704 549 0807
 www.britthaven.com
 #B-207/PP/MCR/MCD

Carrington Place

600 Fullwood Ln., Matthews, NC 28105
 T 704 841 4920
 #B-166/PP/MCR/MCD

Charlotte Health Care Center

1735 Toddville Rd., Charlotte, NC 28214
 T 704 394 4001
 #B-120/PP/MCR/MCD/VA

Golden LivingCenter-Dartmouth

300 Providence Rd., Charlotte, NC 28207
 T 704 334 1671
 #B-133/PP/MCR/MCD

Golden LivingCenter-Charlotte

2616 E 5th St., Charlotte, NC 28204
 T 704 333 5165
 #B-120/PP/MCR/MCD

Hunter Woods Nursing And Rehab

620 Tom Hunter Rd., Charlotte, NC 28256
 T 704 598 5136
 #B-120/PP/MCR/MCD/VA

Huntersville Oaks

12019 Verhoeff Dr., Huntersville, NC 28078
 T 704 875 7400
 www.carolinasmedicalcenter.org
 #B-170/PP/MCR/MCD

Liberty Nursing And Rehab

3700 Shamrock Dr., Charlotte, NC 28215
 T 704 940 8300
 #B-289/PP/MCR/MCD

Mecklenburg Health Care Center

2415 Sandy Porter Rd., Charlotte, NC 28273
 T 704 583 0430
 www.mecklenburg-health.com
 #B-100/PP/MCR/MCD



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- ADL Suite for Activities of Daily Living
- Home assessment done prior to discharge
- Social Activities within facility & community
- Transportation available
- TV, Cable & Phone available
- Specializing in short-term rehab
- "Vital Stim" and Wound Vac Therapies



Avanté

Avante at Charlotte
 4801 Randolph Road
 Charlotte, NC 28211
704-364-8363

For more information, contact Robin Valdes at rvaldes@avantegroup.com
WWW.AVANTEGROUP.COM

For All Your Skilled Nursing Needs Look to Asbury Care Center at Aldersgate.

When you or someone close to you needs quality skilled nursing care, you can count on Asbury Care Center to deliver around-the-clock, professional service, with the utmost kindness and compassion.

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Recognized by residents, families, colleagues and professionals for our engaging programs, excellent services and highly trained, experienced staff, Aldersgate continues to be a leader in the Charlotte area and a model for providing quality skilled nursing care.

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3800 Shamrock Drive
 Charlotte, NC 28215
 (704) 532-7000
www.aldersgateccrc.com
info@aldersgateccrc.com



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Aldersgate

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Olde Knox Commons at The Villages of Mecklenburg

13825 Hunton Lane Huntersville, NC 28078
 T 704 897 2700
 #B-90/PP/MCR/MCD

Park Village

333 Hawthorne Ln., Charlotte, NC 28204
 T 704 749 1100
 #B-129/PP/MCR/MCD/VA

Pineville Rehabilitation & Living Center

1010 Lakeview Dr., Pineville, NC 28134
 T 704 889 2273
www.pinevillerehab.com
 #B-106/PP/MCR/MCD

Sardis Oaks

5151 Sardis Rd., Charlotte, NC 28270
 T 704 365 4202
www.carolinasmedicalcenter.org
 #B-124/PP/MCR/MCD/VA

Saturn Nursing Rehab Center

1930 West Sugar Creek Rd., Charlotte, NC 28262
 T 704 598 4480
 #B-120/PP/MCR/MCD/VA

Sharon Towers

5100 Sharon Rd., Charlotte, NC 28210
 T 704 553 1670
 #B-96/PP

Southminster

8919 Park Rd., Charlotte, NC 28210
 T 704 551 6800
 #B-60/PP

The Carriage Club Of Charlotte

5804 Old Providence Rd., Charlotte, NC 28226
 T 704 365 8551
 #B-42/PP/MCR

The Pines at Davidson

400 Avinger Lane, Davidson, NC 28036
 T 704 896 1100
 #B-47/PP

The Stewart Health Center at The Cypress

6920 Marching Duck Dr., Charlotte, NC 28210
 T 704 714 5555
 #B-40/PP

White Oak Manor - Charlotte

4009 Craig Avenue, Box 220130, Charlotte, NC 28211T 704 365 2620
 #B-180/PP/MCR/MCD

Willowbrooke Court at Plantation Estates

701 Plantation Estates Dr., Matthews, NC 28105
 T 704 845 6220

Wilora Lake Healthcare Center

6001 Wilora Lake Rd., Charlotte, NC 28212
 T 704 563 2922
 #B-70/PP/MCR/MCD

ROWAN

Autumn Care Of Salisbury

1505 Bringle Ferry Rd., Salisbury, NC 28146
 T 704 637 5885
 #B-97/PP/MCR/MCD/VA

Nursing Homes (continued)

Big Elm Retirement And Nursing Centers

1285 West A St., Kannapolis, NC 28081
 T 704 932 0000
 #B-50/PP/MCR/MCD/VA

Brian Center Health & Rehab

635 Statesville Blvd., Salisbury, NC 28144
 T 704 633 7390
 #B-185/PP/MCR/MCD/VA

Brightmoor Nursing Center

610 West Fisher St., Salisbury, NC 28144
 T 704 633 2781
 #B-58/PP/MCR/MCD

Liberty Commons Nursing & Rehabilitation

4412 South Main St., Salisbury, NC 28147
 T 704 637 3040
 #B-90/PP/MCR/MCD/VA

Lutheran Home At Trinity Oaks

820 Klumac Rd., Salisbury, NC 28144
 T 704 637 3784
 #B-115/PP/MCR/MCD/VA

Magnolia Estates

1404 S Salisbury Ave., Spencer, NC 28159
 T 704 633 3892
 #B-70/PP/MCR/MCD/VA

North Carolina State Veterans Nursing Home

1601 Brenner Ave, Bldg #10, Salisbury, NC 28144
 T 704 638 4200
 #B-99/PP/MCR/MCD/VA

Salisbury Center

710 Julian Rd., Salisbury, NC 28144
 T 704 636 5812
 #B-160/PP/MCR/MCD

The Laurels Of Salisbury

215 Lash Dr., Salisbury, NC 28147
 T 704 637 1182
 #B-60/PP/MCR/MCD

STANLY

Britthaven of Piedmont

33426 Old Salisbury Rd., Albemarle, NC 28001
 T 704 983 1195
 www.britthaven.com
 #B-180/PP/MCR/MCD

Forrest Oaks Healthcare Center

620 Heathwood Dr., Albemarle, NC 28001
 T 704 983 2686
 #B-60/PP/MCR/MCD/VA

Lutheran Home - Albemarle

24724 Hwy 52 S., Albemarle, NC 28002
 T 704 982 8191
 #B-76/PP/MCR/MCD/VA

Stanly Manor

625 Bethany Church Rd., Albemarle, NC 28001
 T 704 982 0770
 #B-90/PP/MCR/MCD

UNION

Autumn Care Of Marshville

311 W Phifer St., Marshville, NC 28103
 T 704 624 6643
 #B-110/PP/MCR/MCD

Brian Center Health & Retirement

204 Old Highway 74 East, Monroe, NC 28112
 T 704 283 3066
 #B-60/PP/MCR/MCD/VA

Lake Park Nursing Center

3315 Faith Church Rd., Indian Trail, NC 28079
 T 704 882 3420
 www.britthaven.com
 #B-90/PP/MCR/MCD/VA

Rehab And Nursing Center Of Monroe

1212 East Sunset Dr., Monroe, NC 28112
 T 704 283 8548
 #B-147/PP/MCR/MCD

LANCASTER COUNTY, SC

Lancaster Convalescent Center

2044 Pageland Hwy., Lancaster, SC 29721
 T 803 285 7907
 #B-142/PP/MCR/MCD

White Oak Manor

253 Craig Manor Rd., Lancaster, SC 29720
 T 803 286 1464
 #B-132/PP/MCR/MCD

YORK COUNTY, SC

Agape Rehabilitation

159 Sedgewood Dr., Rock Hill, SC 29732
 T 803 329 6565
 #B-99/PP/MCR/MCD

Magnolia Manor

127 Murrah Dr., Rock Hill, SC 29732
 T 803 328 6518
 #B-106/PP/MCR/MCD

Rock Hill Healthcare

261 South Herlong Ave., Rock Hill, SC 29732
 T 803 366 7133
 #B-132/PP/MCR/MCD

Westminster Health and Rehabilitation

831 McDow Dr., Rock Hill, SC 29732
 T 803 326 3100
 #B-22/PP/MCR

White Oak Manor

1915 Ebenezer Rd., Rock Hill, SC 29732
 T 803 366 8155
 #B-141/PP/MCR/MCD

111 South Congres St., York, SC 29745
 T 803 684 0629
 #B-109/PP/MCR/MCD

Willow Brook Court At Park Pointe Village

2993 Van Valin Dr., Rock Hill, SC 29732
 T 803 980 8605
 #B-40/PP/MCR